

# RegularSaver (Issue 3)

**When something's worth saving for.** Save any monthly amount from £50 to £250 in our RegularSaver. The RegularSaver is a great way to save for something special because you can make one annual withdrawal without loss of Bonus. You can vary the amount you save each month too, as long as you save between £50 and £250 every month.

Summary Box - Key Product Information for our Savings Account(s)	
Account Name	RegularSaver (Issue 3)
Interest rates (AERs)	<b>1.25%</b> Gross* p.a./AER <sup>#</sup> (variable) excluding 1.80% conditional Bonus. 3.05% Gross* p.a./AER <sup>#</sup> (variable) including 1.80% conditional Bonus.
Tax Status	The gross rate(s) of interest shown will be payable net of the appropriate rate of income tax (which may be reclaimed by non-taxpayers) or, subject to the required certification, gross. The tax treatment depends on the individual circumstances of each customer and may be subject to change in the future.
Conditions for bonus payment	1.80% Bonus payable annually on 31 October provided you make only one single payment between $\pounds$ 50 and $\pounds$ 250 each month and make no more than one withdrawal per Bonus period. The Bonus period runs from 1 November to 31 October in each year.
Withdrawal arrangements	One withdrawal is permitted each Bonus period. If a second withdrawal is required you will not qualify for a Bonus in respect of that period.
Access	Account can be opened and operated through any of our branches or by post.

\*Gross means the rate of interest payable before the deduction of income tax at the rate specified by law. <sup>#</sup>AER stands for Annual Equivalent Rate and illustrates what the interest rate would be if interest was paid and added each year. Rates correct at 31 October 2013.

### Example of how much interest you could earn

Based on the interest rates and level of Bonus payment quoted above, if you open your account on 1 November and you save  $\pounds 250$  per month for 12 consecutive months, you will receive gross interest of  $\pounds 49.71$  on 31 October the following year, providing you do not make any withdrawals during the Bonus period (1 November to 31 October).

# Minimum and maximum monthly investments

The minimum monthly payment is £50 and the maximum monthly payment is £250 (£250 for joint accounts also). The minimum investment and operating balance is £50. The maximum investment and operating balance is £1,000,000 (£1,000,000 for joint accounts) plus accrued interest credited to the account. In the event that the balance falls below the minimum operating balance, the basic investment rate of interest, which is currently 0.05% Gross\* p.a./AER<sup>#</sup> (variable) shall apply.

### When is interest paid?

Interest is paid annually on 31 October.

#### How is interest paid?

Interest must be credited to the account.

### What about income tax?

The gross rate of interest shown will be payable net of the appropriate rate of income tax (which may be reclaimed by non-taxpayers) or, subject to the required certification, gross. If you are a non-taxpayer and require your interest to be paid gross, an 'Interest with no tax deducted' form is available on request. The tax treatment depends on the individual circumstances of each customer and may be subject to change in the future.

# What if I change my mind?

From the date of account opening you have 14 days to notify us (in writing) if you are not happy with your choice of account. Please write to Customer Services, Leeds Building Society, 105 Albion Street, Leeds LS1 5AS. Within that period we will, if instructed by you, refund your investment with interest from account opening, or subject to eligibility, transfer the investment to another account of your choice without any charge for early withdrawal.

# What if I have a complaint?

We aim to provide a high quality service to customers at all times. Unfortunately mistakes do occur, but when this happens we shall do our best to resolve problems or misunderstandings which arise. Should you need to refer a matter of complaint to us, details of the procedure are available from your local branch or our Customer Helpline. Ultimately, your complaint may be referred to the Financial Ombudsman Service, of South Quay Plaza, 183 Marsh Wall, London E14 9SR or to the Financial Conduct Authority of 25 The North Colonnade, Canary Wharf, London E14 5HS.

# Product Terms & Conditions

The Society's General Investment Conditions will apply unless (and to the extent that) they are inconsistent with these Terms and Conditions.

# RegularSaver (Issue 3) Effective from date of account opening

- 1. RegularSaver (Issue 3) is a variable rate, non-fixed term account.
- 2. RegularSaver (Issue 3) is not available to non-UK residents, executors, nominees, minors or corporate bodies.
- 3. RegularSaver (Issue 3) is limited to one account per customer (inclusive of joint accounts).
- 4. The minimum monthly payment is £50. The maximum monthly payment is £250 (for both single and joint accounts). The minimum investment and operating balance is £50. The maximum investment and operating balance is £1,000,000 (£1,000,000 for joint accounts) plus accrued interest credited to the account. In the event that the balance falls below the minimum operating balance, the basic investment rate of interest, which is currently 0.05% Gross\* p.a./AER# (variable) shall apply.
- 5. Each single monthly payment must be made by either standing order; cheque; cash; or transfer from another Society account.
- 6. Interest is calculated daily and paid annually on 31 October.
- 7. Interest must be credited to the account.
- 8. The Bonus period runs annually from 1 November to 31 October. The Bonus is calculated daily and paid to your account on 31 October. To qualify for a Bonus during the Bonus period you must make only one single payment each month. If your account is closed during any Bonus period you will not qualify for a Bonus in respect of that period.
- 9. Access is limited to one withdrawal during the Bonus period. If a second withdrawal is required then no Bonus will be paid for that Bonus period.
- 10. The levels of any Bonus payment is a condition of the account and can be varied in accordance with the Society's General Investment Conditions.
- 11. RegularSaver (Issue 3) cannot be opened by a deposit exceeding the maximum monthly payment of  $\pounds$ 250, or by a product transfer.

# **Opening Your Account**

# How to open an account

To open an account at one of our branches or by post you will need to provide the following:

- A completed and signed application form; and
- A deposit for your investment (for postal applications, a personal cheque is required).

## Verifying your identity

Under the Money Laundering Regulations and Financial Conduct Authority rules, we are required to verify the name, address and date of birth of investors. To do this, we will ordinarily use an electronic verification system.

For branch applications, you will also need to supply additional proof of your identity, preferably in the form of a full UK or EU photo driving licence or a valid UK or EU passport. For postal applications, you will need to supply an original or a certified copy of one of the above documents and an original or certified copy of a utility bill which is less than 3 months old (not a mobile phone bill). For details of other forms of acceptable identification, please contact your local branch (for branch applications) or call our Customer Helpline on 0113 225 7777 (for branch or postal applications).

## **Existing Customers**

If you already have an open account with us, you do not ordinarily need to provide any proof of your name or address. Please ensure you write your existing account number in the space provided on the application form.

Leeds Building Society is a member of the Building Societies Association. The Society is a participant in the Financial Services Compensation Scheme, established under the Financial Services and Markets Act 2000 and compensation may be available if the Society cannot meet its liabilities in respect of this product, please see the General Investment Conditions for full details.

The Society is covered by the Financial Ombudsman Service. We may monitor and/or record your telephone conversations with the Society to ensure consistent service levels (including colleague training).

The Society's main business is the provision of savings products, mortgages and general insurance. The Society offers some investment products that may be operated through branches and by post and certain products, which can be operated by post only.

Leeds Building Society is authorised by the Prudential Regulation Authority and regulated by the Financial Conduct Authority and the Prudential Regulation Authority and our registration number is 164992. You can check this on the Financial Services Register by visiting the FCA website at www.fca.org.uk or by contacting the FCA on 0800 111 6768.

Other taxes or costs may exist that are not paid for by Leeds Building Society.

### Large text, Braille and audio tape versions of our brochures are available on request.

